

Statistics are for all requests made to CAPER-BC for alternate formats from the period of April 2014 to Oct 15, 2014 compared to the same period in the past two years.

| | Requests Fulfilled 12/13 ¹ | Requests Fulfilled 13/14 ¹ | Requests Fulfilled 14/15 ¹ | Active Students Served (Over 2 Years) |
|--|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| BC Institute of Technology | 155 | 150 | 120 | 105 |
| Camosun College | 30 | 116 | 146 | 100 |
| Capilano University | 13 | 53 | 48 | 28 |
| College of New Caledonia | 7 | 27 | 30 | 19 |
| College of the Rockies | 15 | 28 | 22 | 39 |
| Douglas College | 111 | 105 | 156 | 73 |
| Emily Carr University of Art + Design | 1 | 0 | 5 | 14 |
| Justice Institute | 8 | 2 | 0 | 2 |
| Kwantlen Polytechnic University | 128 | 109 | 88 | 56 |
| Langara College | 60 | 59 | 81 | 39 |
| Nicola Valley IT | 0 | 4 | 5 | 3 |
| North Island College | 26 | 46 | 80 | 63 |
| Northern Lights College | 21 | 57 | 28 | 39 |
| Northwest Community College | 7 | 37 | 22 | 24 |
| Okanagan College | 66 | 106 | 120 | 110 |
| Royal Roads University* | - | 52 | 73 | 29 |
| Selkirk College | 23 | 92 | 40 | 74 |
| Simon Fraser University* | 2 | 0 | 7 | 6 |
| Thompson Rivers University | 67 | 78 | 69 | 85 |
| University of the Fraser Valley | 104 | 151 | 151 | 90 |
| Vancouver Community College | 9 | 12 | 42 | 27 |
| Vancouver Island University | 9 | 11 | 16 | 45 |
| TOTAL | 862 | 1295 | 1349 | 1070 |

¹ During same time period

* Provides fee for service to CAPER-BC

Average Time to Fulfill Requests (Mandated Institutions) in calendar days, 2013-2014

| Institution | 2012/2013 Days to Fulfill Requests | 2013/2014 Days to Fulfill Requests |
|--|---|---|
| BC Institute of Technology | 5.34 | 9.35 |
| Camosun College | 0.28 | 2.24 |
| Capilano University | 6.09 | 7.76 |
| College of New Caledonia | 1.08 | 5.51 |
| College of the Rockies | 2.68 | 5.19 |
| Douglas College | 0.95 | .24 |
| Emily Carr University of Art & Design | 5.63 | 22.00 |
| Justice Institute | 24.89 | n/a |
| Kwantlen Polytechnic University | 1.75 | 5.20 |
| Langara College | 6.01 | 7.76 |
| Nicola Valley IT | 2.80 | 24.00 |
| North Island College | 2.14 | 17.69 |
| Northern Lights College | 7.04 | 11.45 |
| Northwest Community College | 1.77 | 4.19 |
| Okanagan College | 0.85 | 5.39 |
| Selkirk College | 2.77 | 2.81 |
| Thompson Rivers University | 4.91 | 5.92 |
| University of the Fraser Valley | 10.56 | 11.41 |
| Vancouver Community College | 10.00 | 9.04 |
| Vancouver Island University | 0.08 | 0 |
| Average | 4.88 | 8.27 |

- *Includes requests filled by production, inventory and interlibrary loan.*

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CAPER-BC provides accessible learning and teaching materials to students and instructors who cannot use conventional print because of disabilities in a centralized way thus saving Institutions the expense of producing or procuring the accessible materials themselves. CAPER-BC serves those clients who cannot use conventional print due to:

- visual impairments, including blindness
- learning disabilities
- physical limitations
- neurological impairments
- multiple disabilities

CAPER-BC can provide alternative formats for textbooks, coursepacks, journal articles, online sources, tests & syllabi and library material. CAPER-BC provides an analysis of these statistics in our annual report. If you have questions feel free to contact us at:

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